

Privacy and Security Statement

Fairbridge Medical Group is committed to safeguarding your privacy. Please read the following statement to understand how your personal information will be treated when you use our website or online purchase site or speak to a Company member.

What personal information do we collect?

Fairbridge Medical Group only collects personal information from you when you provide it to us directly or through our website's online purchase option.

We do not collect any data from you when you only visit our website.

If you order directly from our sales team, we will always ask you for a purchase order or written confirmation of your order. We will require your name, address, and telephone number to allow us to process your request.

How does Fairbridge Medical Group use my personal information?

Your data is only used to process the order you have placed or fulfil any other request, such as technical data, prices, or service.

We will contact you if there is an issue with fulfilling your order for any other reason law mandates.

We will never contact you for any other reason unless we become aware of an issue with your purchased unit.

Your data will never be passed to a third party.

With whom does Fairbridge Medical Group share my personal information?

Your data is only shared with internal Fairbridge Medical staff members directly involved with fulfilling your purchase and accounting operations.

It is never passed outside the Company.

Where does Fairbridge Medical Group store my personal information, and how long for?

Your data is stored internally on our secure server and paper for accounting purposes. Under our Medical Device standards, it is stored for 15 years.

What does Fairbridge Medical Group do to protect my personal information?

We -

Only retain data that will allow us to fulfil your order.

Never pass personal data outside the Company.

How does Fairbridge Medical Group use my personal information for marketing?

We will never use your personal information for marketing.

How can I delete my personal information?

If you have a query regarding your personal information, please email us at info@fairbridgemedical.co.uk or telephone 01291 425425.

Under UK data protection law, you have the right to access (including in a machine-readable format), correct, and request the erasure of your data. We will comply with any requests to exercise these rights following applicable law. Please be aware, however, that there are several limitations to these rights, and there may be circumstances where we cannot comply with your request.

Cookies

We do not use cookies on this website.

Contact Us

For questions regarding this privacy notice or how we use your data, please email the following address:-

Sales: sales@fairbridgemedical.co.uk

Service: service@fairbridgemedical.co.uk

Existing Accounts: account@fairbridgemedical.co.uk

Other Inquiries: info@fairbridgemedical.co.uk

You are also entitled to contact the UK or EU Information Commissioner's Office if you have any questions or concerns regarding your personal information.